



V.I.P. News



The Eugene Police Department's Volunteers in Policing Newsletter Winter 2010

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Carrie's Corner



What's
new?

In 2009, 101 volunteers donated 22,756.34 hours of service to the department and community, with an added value of \$460,815.88. The na-

tional average hourly value of volunteer time is

developed by the Independent Sector and is currently \$20.25.

The number of citizens interested in joining the VIP Program continues to grow. From 2008 to 2009, there was a 9% increase in the number of citizens contacting the VIP Program to inquire about opportunities, an 8.6% increase in the number of applications submitted, and an 8.8% increase in the number of interviews scheduled.

Highlights of recent VIP Program activities:

- ◆ Seniors on Patrol Team volunteers patrolled park and ride locations during U of O football games to provide their theft from vehicle prevention service. Team members were also stationed at the command bus at Autzen for home football games.
- ◆ Two volunteers role played as suspects for a Forensic Evidence Unit minor crime scene processing course.
- ◆ Twelve volunteers provided support at a December 3-6, 2009 crime prevention operation targeted at reducing property crimes in the Kinsrow area. Nine volunteers provided support at a similar operation in the Aerial Way/Barger area January 28-31, 2010.
- ◆ Volunteer applicants are being sought for vacancies on the following teams:
 - ★ Crime Prevention Unit Operations Support Team
 - ★ Huckleberry Patrol
 - ★ Seniors on Patrol Team
 - ★ Squad Car Maintenance Team
 - ★ Subpoena Service Team

Visit www.eugene-or.gov/policevolunteers or contact Carrie Chouinard at 541-682-5355 for additional information.

Volunteers in Policing Program Honored at State of the City Event

At the January 5 State of the City event, Mayor Piercy honored the Volunteers in Policing Program with one of five Community Awards. The Community Awards were selected using the Council Goals as a guideline:

- ❖ Safe Community
- ❖ Sustainable Development
- ❖ Accessible and Thriving Culture and Recreation
- ❖ Effective, Accountable Municipal Government
- ❖ Fair, Stable and Adequate Financial Resources

Volunteers in Policing was chosen to receive the Safe Community Award. Program Manager Carrie Chouinard accepted the award on behalf of the VIP Program. After presenting the award, Mayor Piercy asked all of the EPD volunteers in attendance to raise their hands or stand up and be recognized.



Volunteer Bill Tabbut Steps in to Fill Gap at Monroe Street Station

By Lupe Thompson, Station Manager, Monroe Street Station

Volunteer Bill Tabbut stepped up to the plate when the Monroe Street Station (MSS) was experiencing a hole in our front desk coverage. He came to us and offered his time and expertise. All offers of time from all volunteers are gratefully accepted, but it is especially wonderful when a long time volunteer can step right in and help us out. Bill fit right in with our regular volunteers, staff and clients. MSS gives many thanks to Bill and we will be calling again!



Bill Tabbut (left), volunteer Pam Ehlers (right)

Volunteers Assist with Polar Plunge Presentation

By Sergeant Mike Galick

Volunteers Pat Kehoe and Terri Wright, thank you so much for helping out with the presentation yesterday at Sheldon. You both fulfilled your roles perfectly. You made the presentation more fun for the students. Students and staff loved having the Polar Bear in the courtyard too, I think. VIP's rock!



Sergeant Mike Galick, Amelia Abel (former Sheldon High School student/Special Olympics athlete and recipient of the 2008 Oregon Sports Award), volunteer Pat Kehoe (in polar bear costume) and volunteer Terri Wright

December 2009 Volunteer of the Month: TJ Maness

By Holly Mathews, VIP Program Assistant



TJ Maness has been selected as volunteer of the month for December 2009. TJ was recently hired as a part-time University of Oregon Department of Public Safety Officer (his first night of work was the Civil War Game!) and works part-time at Bi-Mart as a Customer Service Manager. Prior to moving to Eugene in 2005, TJ spent four years as a volunteer firefighter with the Pilot Rock Fire Department. TJ's interest in law enforcement brought him to inquire about volunteering with EPD back in April of 2008. Since then, TJ has volunteered at the Bethel Public Safety Station as a substation volunteer and most recently as an assistant with the Property Control Unit where his main volunteer duty is case management.

TJ's supervisor Mel Blank had this to say about TJ, "Since interviewing TJ in April 2009, I was impressed with his work ethic, sense of humor and dedication to helping EPD any way that he could as a volunteer. TJ joined the Property Control Unit as our volunteer and we asked him to work on the District Attorney's case management e-mails that come in daily. After a little instruction by Nola Oltman, TJ took on the project and has been instrumental in helping PCU ever since. He researches each case to see if evidence in our storage can possibly be purged. If it appears that all co-defendants are through the criminal prosecution, he sends a disposition request out to the assigned primary officer along with a copy of the evidence/property report and associated computer print-outs. This allows the officer to make an informed decision about retention or disposal of property and allows PCU to get rid of unnecessary property."

Co-worker Nola Oltman added, "TJ is one of the fastest learners I have ever met. He has a wonderful retention of the many aspects of the job and I really enjoy the time he comes in and volunteers. He has a great sense of humor and is a pleasure to work with." And Melody Runey stated, "TJ is a great worker. He works quickly and efficiently. He is always enthusiastic, whether it's pulling drugs for destruction or mundane paperwork. He has a quick wit and we enjoy him immensely."

When asked what TJ enjoys most about volunteering he replied, "The people I work with. They are great!" TJ also stated that volunteering has been beneficial in helping him pursue a career in law enforcement and especially enjoys being able to help out with special events. In fact, TJ has served in numerous episodic assignments. He has helped with Teletypewriter testing (testing call-takers), was part of the 2009 National Night Out Caravan, helped staff a VIP Program outreach booth at the Traffic Enforcement Unit's Child Safety Seat Clinic, served as a role player in a field force/crowd control training as well as a role player for the active shooter training scenario at Willamette High School; and he participated in the VIP Program's entry in the Eugene Celebration Parade. TJ also volunteered during the 2008 Olympic Trials as security support.

As of November 30, TJ has donated 332 hours of service. Thank you, and congratulations TJ!

Volunteer Frances Powell Commended for Excellent Service

By Donna Isadore, Senior Administrative Specialist, Crime Analysis Unit

The Crime Analysis Unit has been very fortunate to receive the assistance of Frances Powell. Frances enters reported stolen property into AIRS (the regional database) and she enters scrap metal transactions into BWI (an internet-based program) making the data quickly accessible to police personnel. This is especially valuable to those working in the area of property crimes investigation/reduction.

Frances' extensive background working with a variety of computer programs has made her a "quick study" on the systems we use. We appreciate Frances' accuracy and attention to detail - she is an independent worker but she enjoys being a part of the EPD team.

The Crime Analysis Unit would like to thank Frances Powell for the many, many hours of support she has contributed to the department, and we look forward to her continued participation.

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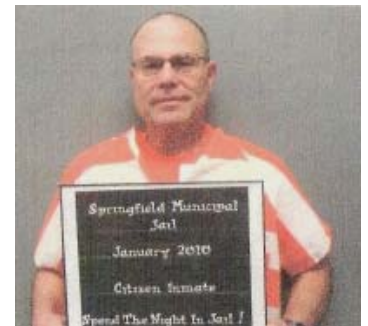


Tony LaMarche Volunteers to Go to Jail

By Volunteer Tony LaMarche



A stay in jail? Absolutely, especially when you are assured of getting out the next morning, with no record. The opening of the Springfield Justice Center afforded citizens the opportunity to experience a jail stay while giving jail personnel experience with housing real prisoners. I submitted my application for this on January 15th and received a phone call on the 20th saying I had been accepted. Each "prisoner" was charged \$20.00 for the stay. Being an EPD volunteer, I've witnessed a lot of



arrests and subjects being taken to the jail, but not what it's like being an overnight "guest." This gave me that exposure.

The "booking" process involved waiting in a holding cell until it was your turn to have your mug shot taken. We were introduced to our pods. I was assigned to pod "C" which is the solitary part of the facility. There were eight of us housed there. In our pod, we were assigned one person to a cell while the other pods had many more people and housed two to a cell.

The food was as much a deterrent to a criminal life as was the isolation. Unlike the Lane County jail, the food is prepared off-site, frozen and then shipped to the jail. Meals are then heated and served. Legally speaking, they are a nutritionally balanced meal. In this case, balance has nothing to do with taste.

The cells were, of course, small. The "linens" (I guess they didn't get my order for 400 thread count sheets) were thin enough as to almost see through and the pillow was a plastic "thing." The sleeping mat offered quite a challenge in finding a comfortable position. Sleep came, but was disturbed by slamming entry doors.

The tour was interesting and the guards treated us volunteers well. When we were "released" the feeling of freedom really rang. One has very little mobility and stimulation while incarcerated. The bottom line is this place is livable but not particularly comfortable as the way it should be. I commend the citizens of Springfield for supporting such a marvelous facility. The experience was well worthwhile.

Tony LaMarche has been an EPD volunteer since April 2004. He serves with the Seniors on Patrol Team, the Image Retrieval Team, and the Public Information Office. In 2006, Tony was honored as EPD's Volunteer of the Year. As of January 31, he has contributed over 4,800 hours of service.

Volunteers Provide Support at the Prevention Convention

Among the many community volunteers who assisted with the Prevention Convention on October 17, 2009 were 17 Volunteers in Policing Program members. One volunteer wore the McGruff the Crime Dog costume. Other volunteers served as group leaders and staffed a variety of registration and information tables. Several roving volunteers were issued special white caps to wear that had huge question marks on the front and red flashing lights on the back. Anyone with a question could get a quick answer by finding one of those volunteers. Everyone who participated in this event enjoyed the experience and had fun at the same time. Prevention Convention 2010 is scheduled for Saturday, October 16.



January 2010 Volunteer of the Month: Maggie Pugsley

By Holly Mathews, VIP Program Assistant



Maggie Pugsley has been selected as volunteer of the month for January 2010. Prior to moving to Eugene in 2005, Maggie lived in Carson City, Nevada where she taught computer applications to inmates at the Nevada State prisons for 23 years. She learned about the VIP Program when she stopped at our booth at the Good Earth Show back in 2006. Maggie was looking for a volunteer opportunity and felt EPD was a good fit, especially with her previous law enforcement background. Since April of 2006, Maggie has been a valuable Seniors on Patrol (SOP) Team member.

Seniors on Patrol Team supervisor Debbie Janecek had this to say about Maggie, "In addition to her regular Senior Patrol Shifts, Maggie is always one of the first to volunteer for extra department assignments. Just over the past six months, Maggie has helped out with National Night Out, Safety Town, in-service field force training, First Friday Art Walks, Command Bus staffing at UO Duck football games, property crime prevention outreach efforts at Kinsrow area apartment complexes and Valley River Center to name a few. Maggie further is quite the writer. Her daily shift reports are interesting, entertaining and full of details. Maggie, we are so fortunate to have you as a member of the SOP team. Congratulations on being selected January volunteer of the month."

When asked what Maggie enjoys most about volunteering with EPD she said, "I enjoy the people I patrol with and doing home vacation checks." She also enjoys the positive citizen contacts she encounters while on patrol. She said, "We hear a lot of 'go get 'em and thank you' when checking for disabled parking violations in shopping areas." Over the years Maggie has served in numerous episodic assignments including the VIP Program's entry in the Eugene Celebration Parade, a photographer at Safety Town, a substation assistant, and a shuttle driver during the 2008 Olympic Trials. Maggie is also a Citizens' Police Academy graduate.

Maggie is quick to step in when needed. For example, there has been a need for additional SOP teams to patrol on weekends, so Maggie along with her teammate Greg Zahar, have been scheduling Saturday shifts when possible. We appreciate how Maggie and Greg have been making the extra effort to patrol on Saturdays! And, some very exciting news: the day Maggie was interviewed for this article; she found her first recovered stolen vehicle! Way to go Maggie!

As of December 2009, Maggie has donated 937 hours of service! Thank you, and congratulations Maggie!

Congratulations Former Volunteer Rob Busam



Forensic Evidence Unit volunteer Rob Busam will soon be working as a DNA Analyst with the Georgia Bureau of Investigations. Rob began volunteering for the FEU in November 2008. His last day with the VIP Program was December 30. Rob holds a BS in Biochemistry from the University of Washington and a PhD in Chemistry from the U of O. Prior to joining the VIP Program, he spent two years in Sweden working at the Karolinska Institute/Structural Genomics Consortium as a postdoctoral fellow determining protein structures and developing experiments. In an e-mail good-bye message, Rob said, "I appreciated the opportunity to volunteer. I'm sure it was a large factor in getting hired. I think the program is great for Eugene, as well."

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Long-term Squad Car Maintenance Team Volunteers Resign from the VIP Program



Volunteer Don Bailor, Program Manager Carrie Chouinard and Volunteer Bob Blaesi

Squad Car Maintenance Team volunteers Bob Blaesi and Fred Zeedyk both resigned from the VIP Program in January. Both were original members of the Squad Car Maintenance Team, dubbed "the Dirty Dozen" by teammate Dan Maxwell. Bob and Fred joined the VIP Program in May 2004. Both have decided to spend more time traveling. Bob and Fred, we will miss you!!



Volunteer Fred Zeedyk (left) and Volunteer Dan Maxwell (right)

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Congratulations Former Volunteer Michelle Rodrigue

West University Public Safety Station volunteer Michelle Rodrigue recently resigned from her volunteer position to take a job as a Parole & Probation Officer. Michelle began volunteering in April 2008 and provided support at the Bethel Public Safety Station until it closed in March 2009. She transferred to the West University Public Safety Station in April 2009 where she primarily provided support to the Rental Property Program. Congratulations Michelle!



EPD Special Olympics Holiday Store a Success

By Sergeant Mike Galick

Volunteers Bill Lowder, Tammy Lutz, Clarissa Warrick, Terri Wright and Pam Ehlers: Thanks so much for your help yesterday. You all stepped in and did some great work packing, unpacking, stacking, selling, visiting and spreading good cheer, then repacking and stacking back at the Monroe Street Station. I absolutely couldn't have done it without you. Bill thanks for the heavy work you did. Tammy, Pam, Terri and Clarissa thanks for selling those items so well. Now that you are all pro's I'll let you run it again next year! Take care and thanks again.



Sergeant Galick and Terri Wright



Tammy Lutz modeling an EPD hat



Bill Lowder (left) with prospective customer Cliff Flesch



Clarissa Warrick with an EPD teddy bear

February 2010 Volunteer of the Month: Bret Reel

By Holly Mathews, VIP Program Assistant

Bret Reel has been selected as volunteer of the month for February of 2010. He has been volunteering at the Monroe Street Station (MSS) as a substation assistant since June 2009.

Aside from volunteering one day a week, Bret attends school full time at the University of Oregon where he is majoring in psychology and minoring in business. He has aspirations of working in law enforcement and is very focused on obtaining this goal.

Bret feels his volunteer experience has given him greater insight as to what it is like working in law enforcement and has greatly appreciated the opportunity to go on several ride alongs and to help citizens who come into the MSS.

His supervisor Lupe Thomson had this to say about him, "Bret has been a student since coming to MSS as a volunteer and has managed his classes, a job and volunteering. Bret has worked MANY extra events outside the station such as Prevention Convention, Kinsrow Crime Prevention Outreach, and served as a major crime scene processing role player for Forensic Evidence Unit. He is willing to go the extra mile to help out and his energy is boundless. Here at MSS Bret is extremely helpful with folks at the front desk, he has a sharp eye for detail, and memory for people, faces and names. Bret can manage every assignment given him, even those that may not be particularly exciting or fun. His perseverance, interest and talent for police work is going to take him far. Bret is a pleasant and fun young man and everyone has enjoyed having him at the station."

Bret is extremely supportive of EPD and is very proud to be a volunteer. In fact, when asked what he enjoys most about volunteering he said, "I feel very proud to wear my uniform and to represent EPD." He also takes pride in the fact he is able to help those in the community and be of service to them. He especially enjoys visiting with citizens who come in to the station, and is quick to assist them with bicycle registrations and help answer any questions they may have.

As of January 31, 2010, Bret contributed 275 hours of service. Thank you, and congratulations Bret!



Thank You Notes to Shining Stars



The Eugene Police Honor Guard appreciates the extra effort Squad Car Maintenance Team volunteers **Bob Blaesi and **Don Bailor** put into the vehicles we took to the service in Tacoma. The officers and vehicles represent our community during this type of event. The SCMT facilitated the honorable presentation of our community during the events in Tacoma by assisting with the preparation of our vehicles. Thanks gents!*

Sergeant David Natt

I would like to thank volunteer **Jack Weiser for generously donating \$100 to the United Way through the City of Eugene's 2009 campaign. His donation helped bring up the Eugene Police Department's donations to almost \$15,000 this year. Way to go!"*

Randi Zimmer, Police Commission Analyst

To volunteers **Nancy Andrukaitis, Jenny Bemiller, Claudia Carlson, Bill Evans, Willard Grabofsky, Maggie Pugsley, Ron Reichenberger, Bill Tabbutt and Greg Zahar: As an additional follow-up to our Aerial Way crime prevention operation, we just received our crime stats for the 2nd week since our event. Since our operation, we have only had 1 burglary, 1 car clout, and 0 stolen vehicles. In the 2 weeks prior to our event, we had 9 burglaries, 26 car clouts, and 6 stolen vehicles. **HUGE IMPACT!!!!***

Sergeant Lisa Barrong

Thank you to VIP Program Administration volunteers **Sarah Alexander and **Tammy Lutz**. Sarah alphabetizes all of the volunteer personnel filing. Recently she inventoried years of service lapel pins and made RSVP phone calls for the upcoming quarterly volunteer meeting. Tammy recently laminated and trimmed dozens of parking permits, put together application packets and assembled volunteer handbooks. Thank you Sarah and Tammy!*

Carrie Chouinard, VIP Program Manager

Volunteer **Jacquelyn Davis: I wanted to thank you for doing another outstanding job. In spite of the challenges that you faced at home, you managed to find time to help us out with the Outlook data project. Your contributions to EPD do not go unnoticed.*

Sergeant Sam Kamkar

On behalf of Linda Phelps and me, I would like to thank volunteers **Sarah Alexander and **Tammy Lutz** for meticulously trimming and taping together the oversized EPD organizational charts each month and putting them on our walls. We refer to this chart often when making strategic and finance decisions.*

Lori Kievith, Finance Manager



V.I.P. News is a quarterly newsletter for the Eugene Police Department's Volunteers in Policing Program. We welcome your comments and suggestions. If you would like to be removed from or added to our mailing list, please contact Carrie Chouinard, Volunteers in Policing Program Manager, at 541-682-5355 or carrie.f.chouinard@ci.eugene.or.us. For more information on the VIP Program, visit www.eugene-or.gov/policevolunteers.